

WHEN ARE THE CITY'S PARKING METERS IN OPERATION?

Most parking meters in the City of Boston operate Monday through Saturday from 8 AM – 8 PM. Meters are free on Sundays and Holidays.

Parkers should make certain to review specific meter hours at each meter and be aware of posted parking restrictions which may impact meter operations.

TROUBLE SHOOTING

If the Meter Card does not work or will not purchase time:

1. Make sure the Meter Card is inserted correctly and that there is still value left on the card.
2. Check the Meter card on another meter
 - If the Meter Card works at other locations, the meter you parked at is malfunctioning. Please note the location and meter number and report the broken meter at 617-635-4500.
 - If there is a problem with the card please contact our offices at 617-635-3123

WHAT IS THE BOSTON METER CARD?

The City of Boston is implementing a new parking meter payment program that allows the use of pre-paid parking meter cards at single space parking meters. ****The Boston Meter Card is not accepted at the city's multi space meters or meters that currently accept debit/credit card payments.***

HOW CAN I PURCHASE A BOSTON METER CARD?

Boston Meter Cards can be purchased at:

- On-Line at www.cityofboston.gov/parking
- The Office of the Parking Clerk
Room 224, Boston City Hall
- The Boston Transportation Tow Lot
200 Frontage Road, Boston, MA

Operating Instructions

To use the card, simply insert the meter card in the meter with the picture side as shown below



The meter display shows the amount of time remaining on your Parking Meter Card for a few seconds.



The Meter Card will then debit up to the maximum allowed at that specific meter. ***(Most Boston Parking Meters have a 2 hour maximum).***

When you return to the meter you may re-insert your card to return the value of any remaining time on the meter back to your card. When utilizing this option, please rest the card in the card slot until the meter display indicates that the value of the unused time has been returned to your card.



IMPORTANT REMINDERS

- The purchase of a Meter Card does not guarantee a parking space.
- Meter Cards are very durable with normal usage. Make sure to keep Meter Cards away from extreme heat, water moisture and electrical shock.
- No refunds will be issued for unused, lost, stolen or damaged cards.
- The Boston Meter card can be reloaded only when the value has been completely depleted.